## Information Technology Solutions for Faculty

### Accounts
- Enroll in MFA
- Enroll in ENS
- Learn About MyAccount
- Set up MyAccount Security
- Log into MyAccount
- Access UCPath

### IT Help Desk Support
- Submit a Support Ticket
- Call for Live Support
- Request an IT Service

### Teaching Resources
- Use the V-Lab
- Reserve a Computer Lab
- Canvas Guidance
- Request Canvas Access
- Request Course Merge
- Request Course Creation
- Request a Campus Website
- Learn about RISE
- ITS Training Resources

### Tools
- Install Zoom
- Access R'Space
- Access Email
- Access Cloud Storage
- Access Canvas (eLearn)
- Receive ITS Newsletter

### Classroom Support
- Request Classroom Support
- Request Software
- Canvas Instructor Guides
- Teaching Resources

### Stay Secure
- Policies + Alerts
  - Read Security Advisories
  - Follow Security Policies
  - OFAC Working Program
- Security Help
  - Report Phishing Emails
  - Request a Consultation
  - Report a Security Concern
- Police + Safety Services
- Tips + Training
  - Follow Key Security Tips
  - Work Securely When Off-Campus
  - Watch Training Tutorials
  - Identify Phishing Emails

### UCR Network
- Connect to WIFI
- Install VPN

### Other Support
- Search the UCR Directory
- UCR Learning Center
- Campus Information
- Academic Personnel
- Academic Senate
- UCR Library
- GET RESOURCES

### Get Help 24/7 IT Support
- Search the Knowledge Base
- Check the IT System Status
- Reset Your Password

### Get Software + Apps
- Zoom Guidance
- YuJa Guidance
- Respondus Guidance
- iGrade Guidance
- Piazza Q&A Guidance
- Turnitin Guidance
- Poll Everywhere Guidance
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