NEW CHAIR ORIENTATION

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OFFICE OF THE OMBUDS

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When to call the Ombuds Office?

- Concerns about **unfair treatment**

- Desire for **confidential consultation**

- Need for **conflict resolution**

- Interest in **collaborative dialogue**

- Something is **falling between the cracks**

- You are **unsure of where to go**

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Ombuds – VPAR/VPAP Role Comparison

	Ombuds Office	Vice Provost for Administrative Resolution (VPAR)
Constituents?	Entire UCR community - students, staff, faculty	Predominantly faculty
Scope of Issues	UCR-related concerns	Predominantly faculty discipline
Role?	Designated neutral	Designee of Chancellor and Provost/EVC
Reporting Office?	Non-reporting (Confidential)	Reporting
Can assist in informal resolution?	Yes	Yes
Acts on behalf of administration in formal faculty disciplinary processes?	No	Yes
Available to discuss issues proactively?	Yes	Yes

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Other Campus Resources

Issue	Key Resources
Faculty Discipline	Vice Provost for Administrative Resolution Faculty Code of Conduct – Academic Personnel Manual (APM) 015 Appendix 5 of UCR Senate Bylaws and Regulations
Violation of Faculty Rights	Faculty Grievance Process (Academic Senate)
Sexual Violence and Sexual Harassment	Title IX (Investigations) Care Advocate (Support for Survivors)
Illegal Discrimination	Equity Advisors (embedded within Colleges) Office of Diversity, Equity, and Inclusion Title IX (Formal Investigations)
Fraud, Waste & Abuse	Office of Compliance Whistleblower Policy Whistleblower Hotline (Ethicspoint)

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Other Campus Resources Continued

Issue	Key Resources
Accommodations for Disabilities	Disability Management in Human Resources (Faculty and Staff) Student Disability Resource Center (Students)
Faculty Mental Health	Faculty Staff Assistance Program Coverage through medical benefits Wellness program
Student Support and Mental Health	Dean of Students Case Management Counselling and Psychological Services (CAPS) Critical Student Incident (CSI) Team
Academic Integrity and Student Discipline	Student Conduct and Academic Integrity Programs (SCAIP) Academic Integrity Policy Administration of the Standards of Conduct

Thank You! Questions?

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