



POP QUIZ

- What is the correct gender-neutral term?
 - A) Ombudsman
 - B) Ombuds
 - C) Ombudsperson
 - D) All of the above
 - E) It depends on who you ask



OFFICE OF THE
OMBUDS

*A safe place to navigate
through difficulties at UCR*

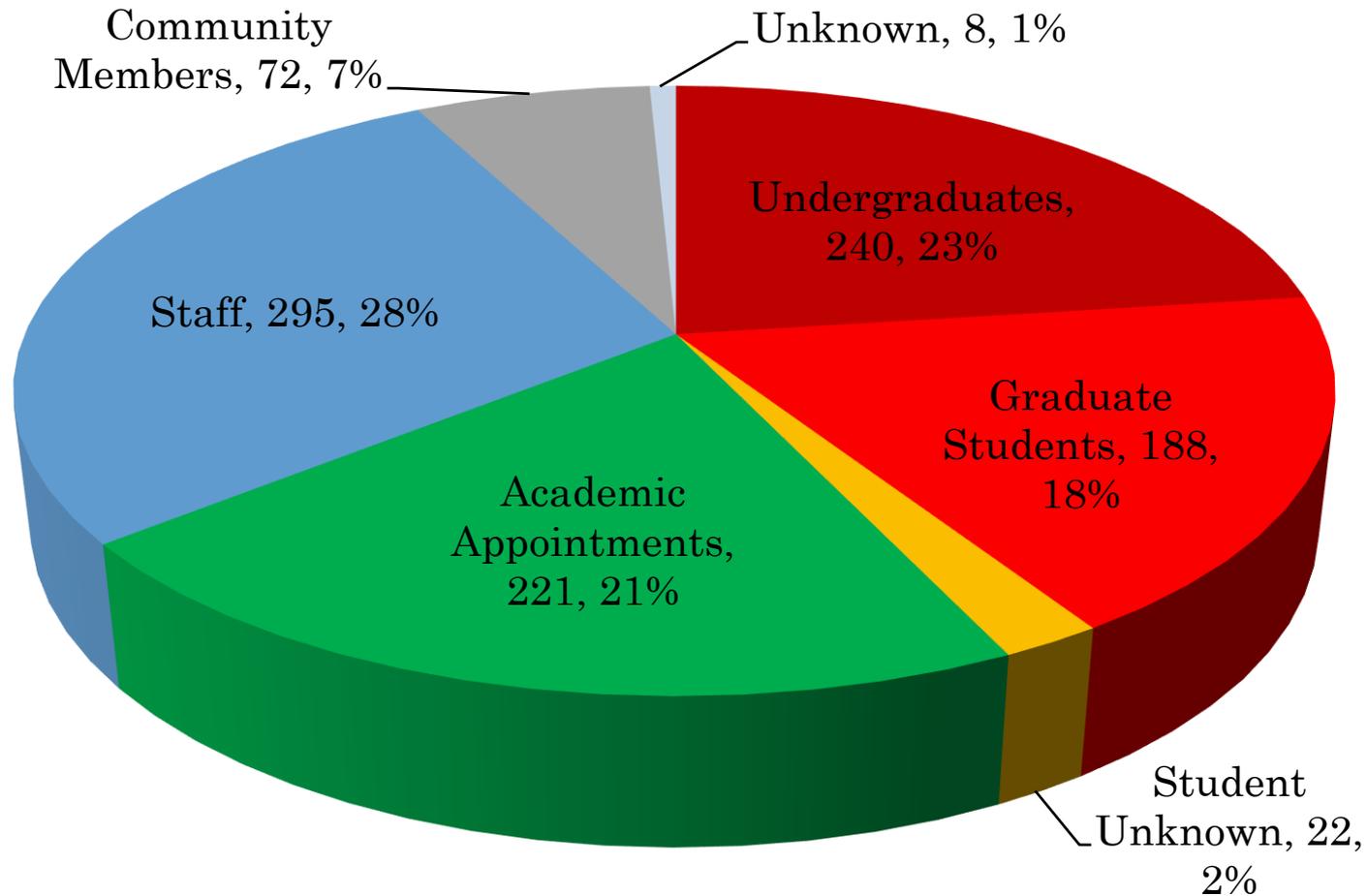
**Chair Fall Forum
Monday, October 3rd, 2017**

**University of California, Riverside
Office of the Ombuds
390 Surge Building
(951) 827-3213**

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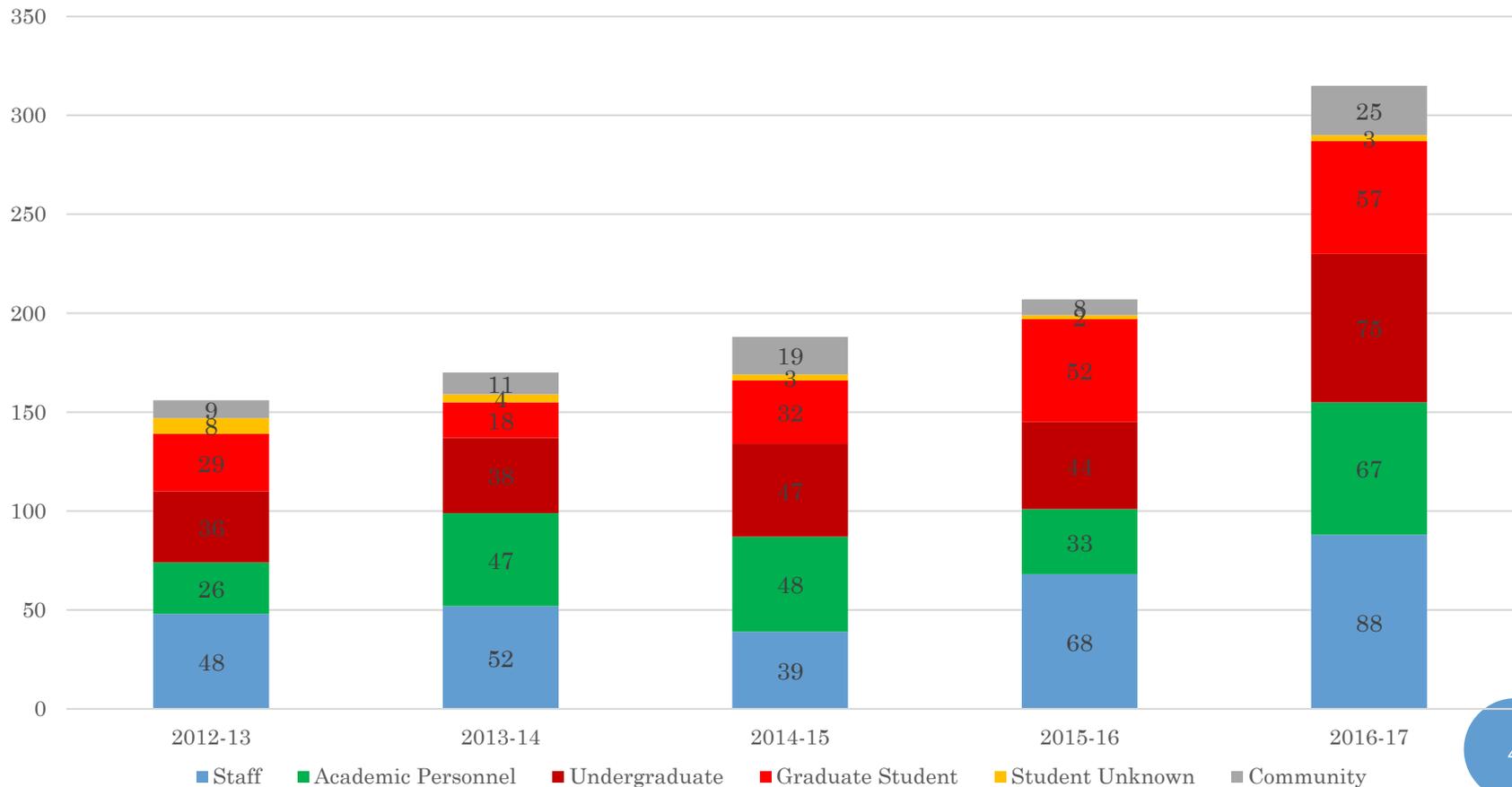
WHO UTILIZES THE OMBUDS OFFICE?

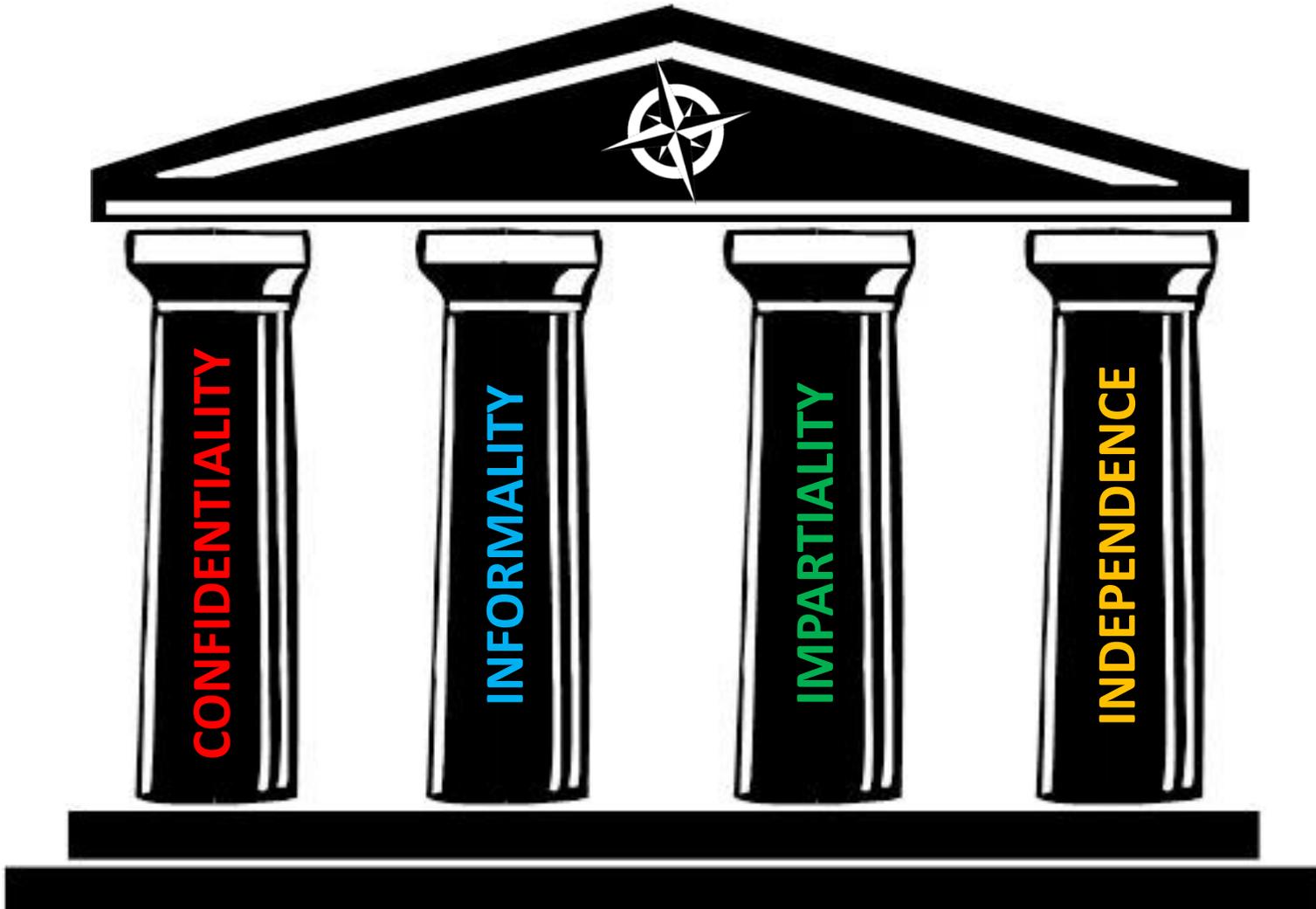
Visitors July 2012 – June 2017



WHO UTILIZES THE OMBUDS OFFICE?

Number of Visitors Initiating Cases Annually at the UCR Ombuds Office





COMMON TYPES OF ISSUES CHAIRS FACE

- Grade Appeals
- Complaint about Instructor
- Disputes over Academic Integrity
- Departmental Staff – Faculty relationship
- Conflicts between Departmental Faculty
- Research Misconduct
- Advisor – Advisee Disagreements
- Incivility
- Sexual Harassment, Discrimination

LIST OF SERVICES PROVIDED BY THE OMBUDS OFFICE

For Individuals

- Confidential Individual Consultation
- Informal Assistance

For Units or Groups

- Conflict Climate Assessment
- Facilitated Conversation or Mediation
- Communication Protocols
- Workshops

For Administrators

- Systemic Input

Ombuds – VPAR Role Comparison

	Ombuds Office	VPAR
<i>Constituents?</i>	Students, Staff, Faculty, Community	Predominantly Faculty
<i>Scope of issues?</i>	UCR-Related Concern	Predominantly Faculty Discipline
<i>Role?</i>	Designated Neutral	Represents the Administration
<i>Reporting Office?</i>	Non-Reporting (Confidential)	Reporting
<i>Can assist in informal resolution?</i>	Yes	Yes
<i>Participates on behalf of administration in formal faculty disciplinary processes?</i>	No	Yes
<i>Available to discuss issues proactively?</i>	Yes	Yes